



Information about the right of withdrawal (reflection period) Right of withdrawal

Right of withdrawal

You have the right to withdraw from the contract within 14 days without stating reasons. The withdrawal period expires 14 days after the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us:

By means of an unambiguous statement (e.g. in writing by e-mail:

planning@dekleinewereld.nl or by post) informing you of your decision to withdraw from the agreement. You can use the attached model withdrawal form for this, but you are not obliged to do so. If you make use of this option, we will send you a confirmation of receipt of your withdrawal by e-mail.

To comply with the withdrawal period, it is sufficient to send your communication regarding your exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of the revocation

If you have requested that the provision of services be started during the withdrawal period, you will pay an amount that is proportional to what has already been delivered at the time you notified us that you are withdrawing from the contract, compared to the full performance of the agreement.